



ZIMBABWE EZEKIEL GUTI UNIVERSITY

FACULTY OF BUSINESS, ECONOMICS AND ACCOUNTING

DEPARTMENT OF BUSINESS ADMINISTRATION AND MANAGEMENT

EXAMINATION PAPER

COURSE CODE : CBM 206
COURSE TITLE : INDUSTRIAL AND LABOUR RELATIONS
SPECIAL REQUIREMENTS :
DURATION : ~~3 Hours~~
LEVEL : 2.2
DATE : 13 AUG 2021

INSTRUCTIONS TO CANDIDATES:

1. No cell phones are allowed in the examination venue.
2. Answer any **FOUR (4)** questions.
3. Begin each question on a new page.
4. The number of marks for each question or part question is shown in brackets []

Question 1

Using an organisation of your own choice, examine how macro- environmental variables affect Industrial Relations.

(25marks)

Question 2

Briefly explain the conditions to be met before embarking on a Collective Job Action as set out in the Labour Act Chapter (28:01).

(25 marks)

Question 3

- a) Examine the impact of technological changes on Industrial Relations **(10 marks)**
- b) Discuss some of the changes faced by Trade Unions in today's business world. **(15 marks)**

Question 4

Compare and contrast the Unitarist and Pluralist perspectives of Industrial relations.

(25 marks)

Question 5

- a) Justify the significance of Industrial & Labour Relations in the modern world. **(10 marks)**
- b) Explain the role played by Trade Unions as prescribed by the Labour Act Chapter 28:01 **(15 marks)**

End of Paper