



ZIMBABWE EZEKIEL GUTI UNIVERSITY

FACULTY OF HUMANITIES, EDUCATION AND SOCIAL SCIENCES

DEPARTMENT OF HUMANITIES AND SOCIAL SCIENCES

EXAMINATION PAPER

COURSE CODE : ASW 121
COURSE TITLE : SOCIAL WORK IN HUMANITARIAN ORGANIZATIONS
SPECIAL REQUIREMENTS : N/A
DURATION : 3 Hours
DATE : 18 MAR 2021

INSTRUCTIONS TO CANDIDATES:

1. Answer any THREE questions only.
2. Choose at least ONE question from each section. (If there are 2 or more sections)
3. Each question carries 100 marks.
4. Do not answer TWO questions based on the same material.

1. Control is one of the four fundamental management functions.
Examine this assertion with reference to the control procedures used by organizations.
2. Utilizing practical examples, critique how human services are multidisciplinary in nature.
3. Write short notes on any **FIVE** of the following key aspects of organizational design;
 - i) work specialization
 - ii) departmentalization
 - iii) chain of command
 - iv) span of control
 - v) centralization and decentralization
 - vi) formalization
4. Examine ethical dilemmas that social workers encounter in human service delivery.
5. Explore barriers that can hinder clients from getting help.

END OF QUESTION PAPER