



ZIMBABWE EZEKIEL GUTI UNIVERSITY

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FACULTY OF BUSINESS, ECONOMICS AND ACCOUNTING

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DEPARTMENT OF ECONOMICS AND BUSINESS SCIENCES

EXAMINATION PAPER

COURSE CODE : CBM203  
COURSE TITLE : ORGANISATIONAL BEHAVIOUR  
SPECIAL REQUIREMENTS :  
DURATION : 3 Hours  
LEVEL : 2.2  
DATE : 14 NOV 2019

**INSTRUCTIONS TO CANDIDATES:**

1. No cell phones are allowed in the examination venue.
2. Answer any **FOUR (4)** questions.
3. Begin each question on a new page.
4. The number of marks for each question or part question is shown in brackets [ ]

1. Evaluate the assertion that conflict in organizations can be useful and functional to organizations. (25 marks)
2. Discuss the impact of organization structure and positions in promoting organization effectiveness and efficiency. (25mark)
3. Most organizations doing business in Zimbabwe trace their success or failure to their culture. Discuss the impact of culture in achieving the success of modern-day organizations. (25mark)
4. You have been appointed as a manager in a large organization that serves the whole SADC region. Using examples, explain the strategies that can be employed to transform this organization into a learning organization. (25 marks)
5. The new organisational environment is such that we cannot fight the challenges of tomorrow with the methods of yesterday". Discuss this statement with reference to the applicability of classical organisational theories to modern day organisations. (25 marks)

**END OF PAPER**