

# ZIMBABWE EZEKIEL GUTI UNIVERSITY



## FACULTY OF HEALTH, SCIENCE AND TECHNOLOGY

### Department of Digital Technology

#### EXAMINATION PAPER

**COURSE CODE** : CDT202  
**COURSE TITLE** : Integrated Business Processes with ERP Systems  
**DURATION** : 3 Hours  
**LEVEL** : 2.1  
**DATE** :

#### INSTRUCTIONS TO CANDIDATES:

1. Attempt any **FOUR** questions only.
2. Each question carries 25 Marks.
3. May use of diagrammatic and flowchart illustrations.

**Question 1**

Describe the functional organizational structure and explain why this structure creates problems for modern businesses.

**[Total Marks 25]**

**Question 2**

With the aid of diagrams and illustrations, explain the integrated perspective of business processes.

**[Total Marks 25]**

**Question 3**

Explain the role of the warehouse management process as it relates to (1) the procurement process, (2) the fulfillment process, and (3) the production process.

**[Total Marks 25]**

**Question 4**

Discuss the four basic categories of master data that are utilized during the procurement process.

**[Total Marks 25]**

**Question 5**

Identify the key steps in the fulfillment process and the data, documents, and information associated with each step.

**[Total Marks 25]**

**Question 6**

Identify and discuss the various integration points among the procurement, fulfillment, production, and warehouse management processes.

**[Total Marks 25]**

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