



ZIMBABWE EZEKIEL GUTI UNIVERSITY

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FACULTY OF HERITAGE, HUMANITIES, AND SOCIETAL  
ADVANCEMENT

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DEPARTMENT OF SOCIAL WORK AND APPLIED PSYCHOLOGY

EXAMINATION PAPER

MODULE CODE : BSSW221  
MODULE TITLE : SOCIAL WORK WITH INDIVIDUALS 2  
DURATION : 3 Hours  
LEVEL : 2.2  
DATE : .....

25 NOV 2025

**INSTRUCTIONS TO CANDIDATES:**

1. This paper contains **ONE** section
2. Answer any **THREE** questions only.
3. Each question carries equal marks.
4. Start each question on a new page of your answer sheet.

1. Critically assess the effectiveness of your intervention in a piece of work with a service user, using a specific model.
2. Describe the decision-making systems that promote effective inter-agency working when a child is at risk, and discuss the advantages and disadvantages of current processes.
3. Using examples highlight the importance of ecological systems theory in casework.
4. Giving examples analyse the importance of good communication skills in casework.
5. Discuss your experience with a difficult client or emotionally challenging situation, using a relevant example from your training or experience.

20/1/10

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**THE END**