



# ZIMBABWE EZEKIEL GUTI UNIVERSITY

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## FACULTY OF HERITAGE, HUMANITIES AND SOCIETAL ADVANCEMENT

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DEPARTMENT OF DEVELOPMENT, PROGRAMMING AND MANAGEMENT

### EXAMINATION PAPER

Diploma in Humanitarian Aid and Disaster Management:

Part 1 Semester 2

COURSE CODE : DHAD 111  
COURSE TITLE : Management Theory and Practice  
DURATION : 2 Hours  
DATE : 22 SEP 2025

#### INSTRUCTIONS TO CANDIDATES:

1. Answer any **TWO** questions only.
2. Each question carries 50 Marks.
3. Start each question on a new page of your answer sheet.
4. Use relevant examples or case studies in answering your questions

1. Propose a comprehensive management plan for a humanitarian program in a post-disaster setting, incorporating elements from planning, organizing, and contemporary issues. Justify your choices based on relevant management theories.
2. Using the Disaster Management Cycle as a framework, describe the role of strategic planning, needs assessment, and risk management in ensuring effective program outcomes.
3. Contemporary issues, such as climate change and the humanitarian-development nexus have implications on the management of humanitarian operations. Discuss how managers can adapt their strategies, incorporating technology and collaboration mechanisms to address these issues effectively.
4. Compare and contrast Scientific Management (Taylor) and Human Relations Theory (Mayo, Maslow), and analyze how each can be applied to managing humanitarian workers in diverse and challenging environments.
5. Analyze the role of strategic planning and decision-making models in humanitarian organizations, including needs assessment, risk management, and contingency planning. Provide a practical example of how these could be applied to a disaster response program.

THE END

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