



ZIMBABWE EZEKIEL GUTI UNIVERSITY

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FACULTY OF HERITAGE, HUMANITIES AND SOCIETAL  
ADVANCEMENT

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DEPARTMENT OF SOCIAL WORK AND APPLIED PSYCHOLOGY  
EXAMINATION PAPER

COURSE CODE : CHR123

COURSE TITLE : INTRODUCTION TO PSYCHOLOGY

DURATION : 3 HOURS

DATE : 25 SEP 2025

SPECIAL REQUIREMENTS : ANSWER SHEET

**INSTRUCTIONS TO CANDIDATES:**

1. No cell phones are allowed in the examination venue.
2. Answer **any four** questions.
3. Begin each question on a new page.
4. The number of marks for each question or part question is shown in brackets [ ]

1. Discuss psychological disorders, types and how they affect behavior. **[25 Marks]**
2. Using relevant motivation theories, analyse how an organisation can increase employee engagement and job satisfaction. **[ 25 Marks]**
3. Evaluate the impact of workplace stress on employee performance and suggest HR interventions to manage it. **[25 Marks]**
4. Discuss the big five trait model in relation to employee behavior at workplace. **[25 Marks]**
5. Discuss ways of enhancing self-esteem of employees in an organisation **[25 Marks]**
6. People tend to behave differently when working in groups. Discuss the concept of social loafing, causes and strategies to address it. **[25 Marks]**

**END OF EXAMINATION PAPER**

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