



ZIMBABWE EZEKIEL GUTI UNIVERSITY

FACULTY OF HERITAGE, HUMANITIES, AND SOCIETAL
ADVANCEMENT

DEPARTMENT OF SOCIAL WORK AND APPLIED PSYCHOLOGY

EXAMINATION PAPER

COURSE CODE : BSSW 122
COURSE TITLE : SOCIAL WORK WITH GROUPS 1
DURATION : 3 Hours
DATE :

28 NOV 2025

INSTRUCTIONS TO CANDIDATES:

1. Section A is compulsory
2. Answer **THREE** questions.
3. Each question carries 100 Marks.
4. Give relevant examples or case studies.
5. Start each question on a new page of your answer sheet

Section A

Question 1

Discuss the ethical dilemmas that can arise in group work and discuss strategies for resolving these dilemmas.

Section B

Question 2

Discuss the differences between support groups, psych educational groups and therapy groups. Give examples of how each type of group can be used to address specific client needs.

Question 3

Demonstrate how you would address issues of relapse in a group of individuals dealing with addiction.

Question 4

Giving examples of verbal and non-verbal communication skills, discuss the importance of effective communication in group work.

Question 5

Examine the common challenges that arise in group work, such as conflict, resistance and dropout. Provide examples of how a social worker can address these challenges.

THE END

20/60 am