



**ZIMBABWE EZEKIEL GUTI UNIVERSITY**

**FACULTY OF HERITAGE, HUMANITIES, AND SOCIETAL  
ADVANCEMENT**

**DEPARTMENT OF SOCIAL WORK AND APPLIED PSYCHOLOGY**

**EXAMINATION PAPER**

**COURSE CODE** : **BSSW 113**  
**COURSE TITLE** : **INTRODUCTION TO PSYCHOLOGY**  
**DURATION** : **3 Hours**  
**DATE** : .....26 NOV 2025.....

**INSTRUCTIONS TO CANDIDATES:**

1. Answer **THREE** questions.
2. Each question carries 100 Marks.
3. Give relevant examples or case studies.
4. Start each question on a new page of your answer sheet

1. "Personality is like an ice bag, what you see is not always what the person is..."  
Discuss the relevance of this assertion to a social worker.

2. Using Bandura's social learning theory, analyse the impact of role models and social influences on the development of gender roles and expectations in Zimbabwean society. How can this theory be used to promote positive social change?

3. Discuss the influence of cultural values, particularly "Hunhu/Ubuntu," on the development of personality in Zimbabwean adolescents.

4. A teenager is experiencing bullying at school and is hesitant to talk about it. Discuss the approaches a social worker can use to build trust and encourage the adolescent to share their experiences.

5. As a social worker and case-oriented, evaluate the psychological needs of children living in orphanages or child-headed households in Zimbabwe and develop a care plan.

THE END

20/43 (pm)