



ZIMBABWE EZEKIEL GUTI UNIVERSITY

FACULTY OF HERITAGE, HUMANITIES, AND SOCIETAL
ADVANCEMENT

DEPARTMENT OF SOCIAL WORK AND APPLIED PSYCHOLOGY

EXAMINATION PAPER

MODULE CODE : BSSW122
MODULE TITLE : SOCIAL WORK WITH GROUPS 1
DURATION : 3 Hours
LEVEL : 1.2
DATE : 13 JUN 2025
.....

INSTRUCTIONS TO CANDIDATES:

1. This paper contains one section
2. Answer any **THREE** questions only.
3. Each question carries equal marks.
4. Start each question on a new page of your answer sheet.

Question 1

A social worker establishes group rules and norms when conducting group work. In detail explain the importance of establishing clear group norms and boundaries.

Question 2

As a social work there are many roles that one can take up when dealing with different clients. In detail, discuss any 4 (four) roles a social worker can take up when leading a support group.

Question 3

Critically analyse the effectiveness of group work in promoting community development and social change.

Question 4

In detail, discuss the 4 stages of group development and strategies for facilitating each stage.

Question 5

Critically examine strategies for managing conflict and difficult behaviours in groups highlighting cultural considerations.

THE END

201135 AM