



ZIMBABWE EZEKIEL GUTI UNIVERSITY

FACULTY OF LAW, BUSINESS INTELLIGENCE AND ECONOMICS

DEPARTMENT OF ECONOMICS, MARKETING AND ENTREPRENEURSHIP

EXAMINATION PAPER

MODULE CODE : CBM 415
MODUEL TITLE : ADVANCED ORGANISATIONAL BEHAVIOUR
DURATION : 3 Hours
LEVEL : 4:1
DATE

24 SEP 2024

INSTRUCTIONS TO CANDIDATES:

1. No cell phones are allowed in the examination venue.
2. Use of silent, non-programmable calculators is allowed
3. Answer question number **one (1)** in Section A (Compulsory) and any other **three (3)** questions in Section B.
4. Begin each question on a new page.
5. The number of marks for each question or part question is shown in brackets []
6. Show all workings, where applicable.

Question 1

'Knowledge of Organisational Behaviour (OB) has practical relevance to managers in organisations'. With reference to SINO ZIMBABWE use appropriate example of theory of OB to analyse this statement **[25 marks]**

Question 2

Evaluate Henry Mintzberg's managerial roles and their effect on organisational behaviour?

[25 marks]

Question 3

Leadership is cited as one of the key variables affecting organisational performance,

a) Briefly explain the concept of leadership

[5 marks]

b) With reference to leadership theories, Discuss the factors which are said to influence leadership success

[20 marks]

Question 4

The Big Five Model is a great tool that is used to understand personalities in organisations. Explain the contributions of the Big Five Dimension of personality on the management of organisational behaviour in organisations.

[25 marks]

Question 5

Understanding individual personality is very important at workplaces. Discuss factors that determine individual personality differences and the advice that can be given to managers concerning this?

[25 marks]

14/10 AM