



ZIMBABWE EZEKIEL GUTI UNIVERSITY

FACULTY OF HERITAGE, HUMANITIES, AND SOCIETAL
ADVANCEMENT

DEPARTMENT OF SOCIAL WORK

END OF FIRST SEMESTER: EXAMINATION PAPER

COURSE CODE : BSSW111
COURSE TITLE : INTRODUCTION TO SOCIAL WORK
EXAMINER : MR. K. MWAPAURA
DURATION : 3 Hours
DATE : 10 JUN 2024
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INSTRUCTIONS TO CANDIDATES:

1. This paper contains **ONE** section
2. Answer any **THREE** questions only.
3. Each question carries equal marks.
4. Start each question on a new page of your answer sheet.

Question 1

Analyse the **THREE** main steps involved in the social work problem solving process showing how the social worker can use them to assist a survivor of domestic violence.

Question 2

Use examples to describe any **ONE** theory that can be employed by a social worker during assessment of a client with substance use disorder in an urban area.

Question 3

Demonstrate the significance of active listening in groupwork session with service users experiencing suicidal thoughts in Zimbabwe.

Question 4

'There is need for the Government of Zimbabwe to ensure the recruitment of social workers and capacitating them through commensurate remuneration packages.' (Mwapaura *et al.*, 2022). Discuss this statement

Question 5

Outline and discuss any **THREE** strategies that can be adopted to motivate men to report family violence.

THE END

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