



ZIMBABWE EZEKIEL GUTI UNIVERSITY

**FACULTY OF LAW, BUSINESS INTELLIGENCE AND
ECONOMICS**

**DEPARTMENT OF ACCOUNTING, FINANCE AND HUMAN CAPITAL
MANAGEMENT**

EXAMINATION PAPER

COURSE CODE : CHR221
COURSE TITLE : ORGANIZATIONAL BEHAVIOUR
SPECIAL REQUIREMENTS : None
DURATION : 3 Hours
LEVEL : 2.2
DATE : 12 JUN 2024

INSTRUCTIONS TO CANDIDATES:

1. No cell phones are allowed in the examination venue
2. Use of silent, non-programmable calculators is allowed
3. Answer ANY three question.
4. The number of marks for each question or part question is shown in brackets []
5. Begin each answer on a new page.
6. **DO NOT OPEN THIS PAPER UNTIL THE INVIGILATOR INSTRUCTS YOU.**

1. Organizational conflict can have positive as well as negative effects. Evaluate this statement and use examples to support your answer **(25MARKS)**
2. Using practical examples, discuss how Organizational power develops into unethical behavior **(25MARKS)**
3. Discuss the skills a manager should possess to manage diversity workforce.
(25MARKS)
4. Assess critically the relevance of scientific management to present-day organizations. Illustrate your answer with reference to your own organization **(25MARKS)**
5. Analyze critically the importance of groups and teamwork at workplace performance.
(25MARKS)

END OF EXAMINATION QUESTION PAPER

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