



**ZIMBABWE EZEKIEL GUTI UNIVERSITY**

---

**FACULTY OF HERITAGE, HUMANITIES, AND SOCIETAL  
ADVANCEMENT**

---

**DEPARTMENT OF SOCIAL WORK**

**END OF FIRST SEMESTER EXAMINATION PAPER**

**COURSE CODE** : DSW 124  
**COURSE TITLE** : SOCIAL WORK WITH INDIVIDUALS  
**EXAMINER** : MR P. J NJOVU  
**DURATION** : 2 Hours  
**DATE** : 07 DEC 2023  
.....

**INSTRUCTIONS TO CANDIDATES:**

1. This paper contains **ONE** section
2. Answer any **THREE** questions.
3. Each question carries equal marks.
4. Start each question on a new page of your answer sheet.

**Question 1**

Discuss the difference between hearing and active listening when work with individuals.

**Question 2**

Analyse the problem as a component of social casework.

**Question 3**

Examine the importance of recording in social casework.

**Question 4**

Explore any FIVE values of social work that are applicable when working with individuals.

**Question 5**

Examine any FOUR principles of social work practice.

**THE END**

25th 31st AM