



ZIMBABWE EZEKIEL GUTI UNIVERSITY

FACULTY OF HEALTH, SCIENCE AND TECHNOLOGY

DEPARTMENT OF DIGITAL TECHNOLOGY

EXAMINATION PAPER

COURSE CODE : MIS 216
COURSE TITLE : E-Commerce
SPECIAL REQUIREMENTS : None
DURATION : 3 Hours
LEVEL : 2.1
DATE :

28 NOV 2022

INSTRUCTIONS TO CANDIDATES:

1. Answer any 4 Questions from the whole paper.
2. The total Marks for the examination is 100.
3. The marks allocation for each question are indicated in square brackets [] .

Question 1

- a) Given the shift towards mobile commerce. Identify and discuss the security threats this type of technology creates. [25]

[TOTAL 25]

Question 2

- a) Discuss the benefits of internet technologies. [8]
b) Define internet [2]
c) Highlight the relevancy of internet to e-commerce. [15]

[TOTAL 25]

Question 3

- a) Give an example of security breaches as they relate to each of the following six dimensions of e-commerce security.

- i) Integrity.
ii) Nonrepudiation
iii) Authenticity:
iv) Confidentiality
v) Privacy
vi) Availability

[12]

- b) Define supply chain management [3]
c) Outline the objectives of supply chain management systems / private industrial networks. [6]
d) Give the advantages of Internet/e-commerce integrated supply chain [4]

[TOTAL 25]

Question 4

- a. Give a brief discussion of e-commerce revenue models [12]
b. Briefly discuss the major types of e-commerce [13]

[TOTAL 25]

Question 5

- a. Give advantages of B2B ecommerce [5]
- b. Differentiate between e-commerce and mobile commerce [4]
- c. Highlight the duties of a seller in a Buyer-controlled marketplace [6]
- d. Highlight the limitations of the current internet [10]

[TOTAL 25]

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End of Paper