



ZIMBABWE EZEKIEL GUTI UNIVERSITY

FACULTY OF BUSINESS, ECONOMICS AND ACCOUNTING

DEPARTMENT OF BUSINESS ADMINISTRATION AND MANAGEMENT

EXAMINATION PAPER

COURSE CODE : CBM224
COURSE TITLE : INDUSTRIAL RELATIONS
DURATION : 3 HOURS
DATE : 17 JAN 2023
SPECIAL REQUIREMENTS :

INSTRUCTIONS TO CANDIDATES:

1. No cell phones are allowed in the examination venue.
2. Answer any **FOUR (4)** questions.
3. Begin each question on a new page.
4. The number of marks for each question or part question is shown in brackets []

Answer any 4 questions. Each question carries equal marks (25)

1. Discuss the three forms of Industrial Relations in relation to Zimbabwean situation.(25)

2. Discuss the extent to which the State has contributed towards the rise and fall of trade unions in the pre- and post-independent Zimbabwe. (25)

3. Identify and explain the skills necessary for negotiation. (25)

4. a) "...the issues of power and control are central to the study of industrial relations...".Outline the various types and sources of managerial power in Industrial Relations. (13)

b) Discuss the strategies employed by management in order to gain full control of the labour process. (12)

5. Discuss the impact of globalization on Industrial Relations in Zimbabwe. (25)

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