



ZIMBABWE

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FACULTY OF HUMANITIES, EDUCATION & SOCIAL SCIENCES

DEPARTMENT OF DEVELOPMENT STUDIES

EXAMINATION PAPER

COURSE CODE : ATR 200
COURSE TITLE : English for Professional Purposes
DURATION : 3 Hours
DATE :

INSTRUCTIONS TO CANDIDATES:

1. Answer any THREE questions only.
2. Section A is **COMPULSORY**
3. Each question carries equal marks. [25]
4. Start each question on a new page of your answer sheet.

NB: DO NOT TURN OVER THE QUESTION PAPER OR COMMENCE WRITING UNTIL INSTRUCTED TO DO SO

SECTION A

1. Assess the role of formal communication in an organisation of your choice. Illustrate your answer with examples. [25 marks]

SECTION B: ANSWER ANY TWO QUESTIONS

2. Drawing examples from an organisation of your choice, discuss the functions of communication clearly showing how they affect communication. [25 marks]

3. Conflict in any workplace is good but can also be destructive if not handled properly. Assess the validity of this statement by drawing examples from an organisation of your choice. [25 marks]

4. Explore the role of group communication in problem solving activities in an organisation [25 marks]

5. No single model of communication can account for all real-life communication situations. Discuss this assertion by citing examples from a professional setting of your choice. [25 marks]

END OF PAPER