



**ZIMBABWE EZEKIEL GUTI UNIVERSITY**

**FACULTY OF BUSINESS, ECONOMICS AND ACCOUNTING**

**DEPARTMENT OF BUSINESS ADMINISTRATION AND MANAGEMENT**

**EXAMINATION PAPER**

**COURSE CODE** : CBM 211  
**COURSE TITLE** : **BUSINESS INFORMATION SYSTEMS**  
**SPECIAL REQUIREMENTS** : None  
**DURATION** : 3 Hours  
**LEVEL** : 2.1  
**DATE** : 01 DEC 2022

**INSTRUCTIONS TO CANDIDATES:**

1. No cell phones are allowed in the examination venue.
2. Use of silent, non-programmable calculators is allowed
3. Answer **ANY FOUR** questions.
4. Begin each question on a new page.
5. The number of marks for each question or part question is shown in brackets [ ]

### QUESTION 1

Discuss any five hardware devices.

[25 marks]

### QUESTION 2

Explain the following types of Business Information Systems:

- i. DSS
- ii. TPS

[10 marks]

[15 marks]

### QUESTION 3

Assess the value of business information systems to an organisation. [25 marks]

### QUESTION 4

- a) Outline any five reasons why an organisation need to achieve competative advantage.

[10 marks]

- b) Discuss any five strategies that could be employed to achieve competative advantage

[15 marks]

### QUESTION 5

- a) Outline any five security threat that may pose risk to an organisation. [10 marks]

- b) Describe five measures that can be used to control threats to informstuion systems

[15 marks]

### QUESTION 6

- a) Describe the process of risk management in IS. [13 marks]

- b) Discus any three factors to consider when working with IS personel teams in an organisation. [12 marks]

### QUESTION 7

Analyse the value of any four types of networks that can be used in a business organiation [25 marks].

\*\*\* Wish you all the best \*\*\*

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