



ZIMBABWE EZEKIEL GUTI UNIVERSITY

FACULTY OF HUMANITIES, EDUCATION AND SOCIAL SCIENCES

DEPARTMENT OF SOCIAL WORK

EXAMINATION PAPER

COURSE CODE : ASW423
COURSE TITLE : Administration And Management Of Social Welfare
Organisation
DURATION : 3 Hours
DATE : 05 OCT 2022

INSTRUCTIONS TO CANDIDATES:

4. Answer any **THREE** questions only.
5. Each question carries 100 Marks.
6. Start each question on a new page of your answer sheet.

QUESTION 1

Assume you are working for a local human service organization for children in conflict with the law. What traits of a good manager are of paramount importance in the management of social welfare organisations?

QUESTION 2

The turnover of your organization that specializes in bereavement counselling is now beyond control since the day you joined the organization. As a manager, can be done to curb this?

QUESTION 3

Within any setup failure to plan is planning to fail. Discuss this verdict with reference to the planning function of management.

QUESTION 4

Some leaders go by the book in making their decisions. Deliberate the application of the Bureaucratic theory in the management, administration and supervision of Human Service Organizations in Zimbabwe.

QUESTION 5

In human service organisations, one can not be a jack of all trades. Examine the applicability of the principles of management by Henry Fayol in Zimbabwe.

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