



**ZIMBABWE EZEKIEL GUTI UNIVERSITY**

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**FACULTY OF BUSINESS, ECONOMICS AND ACCOUNTING**

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**DEPARTMENT OF BUSINESS ADMINISTRATION AND MANAGEMENT**

**EXAMINATION PAPER**

**COURSE CODE** : **CBM212**  
**COURSE TITLE** : **MANAGEMENT THEORY AND PRACTICE**  
**SPECIAL REQUIREMENTS** : **NONE**  
**DURATION** : **3 HOURS**  
**DATE** : **07 OCT 2022**

**INSTRUCTIONS TO CANDIDATES:**

1. No cell phones are allowed in the examination venue.
2. Answer any **FOUR (4)** questions.
3. Begin each question on a new page.
4. The number of marks for each question or part question is shown in brackets [ ]
5. Credit will be given for logical, systematic, and neat presentations.

### **QUESTION ONE**

Discuss the contribution of Max Weber in the field of management. [25 Marks]

### **QUESTION TWO**

Critically discuss the best practices laid down for managers by Henry Fayol. [25 Marks]

### **QUESTION THREE**

Discuss how managers can apply the 5s model in trying to eliminate waste and improve efficiency in an organisation. [25 Marks]

### **QUESTION FOUR**

Discuss factors influencing the choice of an organisational structure. [25 marks]

### **QUESTION FIVE**

An organisation is made up of people from different backgrounds and who believe in different values. Evaluate how can a manager use McGregor's 2 theories to deal with organisational members to promote productivity and efficiency. [25 Marks]