



ZIMBABWE EZEKIEL GUTI UNIVERSITY

FACULTY OF BUSINESS, ECONOMICS AND ACCOUNTING

DEPARTMENT OF BUSINESS ADMINISTRATION AND MANAGEMENT

EXAMINATION PAPER

COURSE CODE : CBM222/203
COURSE TITLE : ORGANISATIONAL BEHAVIOUR
SPECIAL REQUIREMENTS : NONE
DURATION : 3 HOURS
DATE : 30 JUN 2022

INSTRUCTIONS TO CANDIDATES:

1. No cell phones are allowed in the examination venue.
2. Answer any **FOUR (4)** questions.
3. Begin each question on a new page.
4. The number of marks for each question or part question is shown in brackets []

QUESTION ONE

‘Understanding the behaviour of individuals in a work setting is important’. Discuss.

[25 marks]

QUESTION TWO

Explain the causes of stress at the workplace and suggest possible strategies to mitigate stress.

[25 marks]

QUESTION THREE

‘Scarcity of resources is a major cause of misconduct at the workplace’. Discuss. [25 marks]

QUESTION FOUR

Explain the different types of organisational structures. [25 marks]

QUESTION FIVE

Choose any two motivational theories and explain how a manager can apply them to improve his or her organisation. [25 marks]