



ZIMBABWE EZEKIEL GUTI UNIVERSITY

FACULTY OF BUSINESS, ECONOMICS AND ACCOUNTING

DEPARTMENT OF BUSINESS ADMINISTRATION AND MANAGEMENT

EXAMINATION PAPER

COURSE CODE : CPS 223
COURSE TITLE : PASSENGER AND CARGO MANAGEMENT
SPECIAL REQUIREMENTS : NO SPECIAL REQUIREMENTS
DURATION : 3HOURS
LEVEL : 2.2
DATE : 30. JUN 2022

INSTRUCTIONS TO CANDIDATES:

1. No cell phones are allowed in the examination venue.
2. Answer any **FOUR (4)** questions.
3. Begin each question on a new page.
4. The number of marks for each question or part question is shown in brackets []

QUESTION ONE

Evaluate the factors that influence vehicle running costs.

[25 Marks]

QUESTION TWO

Critically evaluate the tools used in vehicle utilisation.

[25 Marks]

QUESTION THREE

Discuss the key performance indicators (KPIs) of transport operations.

[25 Marks]

QUESTION FOUR

Evaluate the technology of vehicle intelligence system.

[25 Marks]

QUESTION FIVE

Explain the following terminology as used in the Passenger and Cargo Management

- a. Route **[5 Marks]**
- b. Vehicle **[5 Marks]**
- c. Terminal **[5 Marks]**
- d. Motive Power **[5 Marks]**
- e. Human Factor **[5 Marks]**

END