



ZIMBABWE EZEKIEL GUTI UNIVERSITY

FACULTY OF BUSINESS, ECONOMICS AND ACCOUNTING

DEPARTMENT OF BUSINESS ADMINISTRATION AND MANAGEMENT

EXAMINATION PAPER

04 JUL 2022

COURSE CODE :CHR 121
COURSE TITLE :PRINCIPLES OF HUMAN RESOURCES MANAGEMENT
SPECIAL REQUIREMENTS :NONE
DURATION :3 HOURS
DATE :

INSTRUCTIONS TO CANDIDATES:

1. No cell phones are allowed in the examination venue.
2. Answer any **FOUR (4)** questions.
3. Begin each question on a new page.
4. The number of marks for each question or part question is shown in brackets []

QUESTION ONE

Define human resource management and explain key benefits of studying human resources.

[25 marks]

QUESTION TWO

Explain in detail what is meant by Human Resources Development

[25 marks]

QUESTION THREE

Explain the difference between job evaluation and performance appraisal.

[25 marks]

QUESTION FOUR

a) Discuss the importance of human resources planning

[25 marks]

b) List out the limitations of performance appraisal

[25 marks]

QUESTION FIVE

Career path is a service offered to employees by the human resource department. This service is regarded as 'a sheer waste of time and resources in most companies'. Comment. [25 marks]

QUESTION SIX

Explain the role of audit in Human Resource Management.

[25 marks]

39/15 PM