



ZIMBABWE EZEKIEL GUTI UNIVERSITY

FACULTY OF HUMANITIES, EDUCATION AND SOCIAL SCIENCES

DEPARTMENT OF SOCIAL WORK

EXAMINATION PAPER

COURSE CODE : ASW423

COURSE TITLE : Administration And Management Of Social Welfare
Organisation

DURATION : 3 Hours

DATE : 12.7. JUL 2022

INSTRUCTIONS TO CANDIDATES:

1. Answer any **THREE** questions only.
2. Each question carries 100 Marks.
3. Start each question on a new page of your answer sheet.

QUESTION 1

Compare and contrast human service organizations and business organizations .

QUESTION 2

Discuss challenges faced by human service organizations in developing countries.

QUESTION 3

Analyse Henry Fayols 14 principles of management.

QUESTION 4

Compare and contrast Fedrick Taylor(scientific theory) and Elton Mayos (human relations)theory of management.

QUESTION 5

Discuss the roles of social workers in management and administration of social welfare organisations.