



ZIMBABWE EZEKIEL GUTI UNIVERSITY

FACULTY OF HUMANITIES, EDUCATION & SOCIAL SCIENCES

DEPARTMENT OF DEVELOPMENT STUDIES

EXAMINATION PAPER

COURSE CODE : ATR 200
COURSE TITLE : English for Professional Purposes
DURATION : 3 Hours
DATE :

INSTRUCTIONS TO CANDIDATES:

1. Answer any THREE questions only.
2. Each question carries equal marks. [100]
3. Start each question on a new page of your answer sheet.

1. Examine the significance of grapevine as a communication flow in an organisation.
2. You are assigned to organise the company's two day conference, write a letter to a prominent person inviting him/her to act as a guest speaker on this occasion.
3. Conflict in an organisation is unavoidable regardless of how organizations are designed and run. Discuss the possible causes of conflict within an organization and how they can be done away with.
4. Discuss any five intercultural barriers that can hinder effective communication in an organization of your choice and suggest possible solutions.
5. You attend a two day business communication Seminar organised by your organization. The purpose of the seminar was to improve relations between employees and management. Compile a feedback report to your Manager.

END OF PAPER