



ZIMBABWE EZEKIEL GUTI UNIVERSITY

FACULTY OF HUMANITIES, EDUCATION & SOCIAL SCIENCES

DEPARTMENT OF THEOLOGY

EXAMINATION PAPER

COURSE CODE : UWC 140
COURSE TITLE : COMMUNICATION SKILLS
DURATION : 3 Hours
DATE :

INSTRUCTIONS TO CANDIDATES:

1. Answer any THREE questions only.
2. Each question carries 25 Marks.
3. Start each question on a new page of your answer sheet..

1. Examine the importance of feedback in the communication process.
2. Discuss any five habits which impact negatively on listening in academic context showing how each can be minimised.
3. Demonstrate some of the unique characteristics of an academic essay that differentiate it from other forms of writing
4. Briefly explain the following concepts in Non-Verbal communication
 - Kinesics
 - Chronemics
 - Oculesics
 - Proxemics
 - Paravocalics
5. Demonstrate the relevance of SQ3R Study system.

END OF PAPER