

## ZIMBABWE EZEKIEL GUTI UNIVERSITY

# FACULTY OF HUMANITIES, EDUCATION&SOCIAL SCIENCES

### **DEPARTMENT OF DEVELOPMENT STUDIES AND THEOLOGY**

#### **EXAMINATION PAPER**

COURSE CODE : UWC 140

COURSE TITLE : COMMUNICATION SKILLS

DURATION : ZIMP3 Hours EXAMINATIONS OFFICE

DATE : 1 1 AUG 2021

1901 BARRASSIERD BINDURA P.O. BOX 350 BINDURA Email: examinations a requiac zw

## INSTRUCTIONS TO CANDIDATES:

- 1. Answer any THREE questions only.
- 2. Each question carries 25 Marks.
- 3. Start each question on a new page of your answer sheet..

- 1. Discuss any five barriers to communication in study groups and suggest how they can be eradicated. [25].
- 2. Outline and explore the eight elements in the communication process. [25]
- 3. Demonstrate with practical examples the importance of referencing for the academic fields [25]
- 4. Discuss the importance of audience analysis in an oral presentation. [25]
- 5. Outline any six characteristics of an academic essay. [25

**END OF PAPER**