



ZIMBABWE EZEKIEL GUTI UNIVERSITY

FACULTY OF ARTS

DEPARTMENT OF THEOLOGY AND RELIGIOUS STUDIES

EXAMINATION PAPER

B.A (Hons) Conventional: Part 1 Semester 1

UWC 140: Communication Skills

Duration: 3 Hours

Month: 12 JUNE 2018

INSTRUCTIONS

Answer any THREE questions only. Each question carries (100 Marks).

1. "Argument is the process of making what we think clear to ourselves and to others" (Crucius and Channel 2000:3). Explain how this can be achieved in academic writing.
2. Distinguish the difference between hearing and listening. Illustrate any five strategies that a student can use to achieve effective listening in lectures.
3. Examine the concept of communication as a process. What role does feedback play in the communication process?
4. Drawing examples from your experiences in lectures, tutorials and group discussions, discuss any five barriers to communication suggesting how each can be minimised.
5. Discuss the importance of audience analysis in oral presentations.
6. Identify and discuss any five characteristics of academic writing.

END OF PAPER