

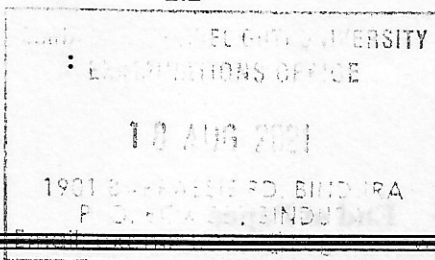
ZIMBABWE EZEKIEL GUTI UNIVERSITY

FACULTY OF BUSINESS, ECONOMICS AND ACCOUNTING

DEPARTMENT OF BUSINESS ADMINISTRATION AND MANAGEMENT

EXAMINATION PAPER

COURSE CODE : CHR 201
COURSE TITLE : THEORIES OF WORK
SPECIAL REQUIREMENTS :
DURATION : 3 Hours
LEVEL : 2.2
DATE :



INSTRUCTIONS TO CANDIDATES:

1. No cell phones are allowed in the examination venue.
2. Answer any **FOUR (4)** questions.
3. Begin each question on a new page.
4. The number of marks for each question or part question is shown in brackets []

Question 1

Most organizations are moving towards Soft Approach to Human Resources Management.
Evaluate this assertion. **(25 marks)**

Question 2

Critically analyse the contributions made by Abraham Maslow in explaining employee motivation. **(25 marks)**

Question 3

Evaluate the significance of studying the personality of individuals in Human Resources Management.

(25 marks)

Question 4

- (a) Explain giving reasons the importance of organizational change. **(10 marks)**
- (b) Evaluate common errors associated with organizational change **(15 marks)**

Question 5

Compare and Contrast any two Leadership Theories.

(25 marks)

End of Paper

